

Wednesday, April 9, 2008

Hotels and WLAN

I hate hotels promising WLAN in rooms when this is only true for rooms adjacent to the lobby.

Posted by Joerg Moellenkamp in Business Travel, English at 06:16

Complain politely and they will eventually fix it. I've seen it happen.
Anonymous on Apr 9 2008, 06:43

Hi,

I've lived for six months in such a hotel. To be honestly, they haven't announced wlan for all rooms. But exactly the floor that was reserved for long time guests lacks wlan access. Very annoying. One time I spend 2 Euros in a voucher for the access points of a german telco. Heck, I better had spent it in Wein, Weib und Gesang. The link quality was miserable. Couldn't even exchange my batch of email.

Anonymous on Apr 9 2008, 09:13

At least it's in the same building. I recently spent a week in a hotel where all rooms were scattered amongst a couple of chalets on a hillside. Only the main building where the breakfast room was located had wifi coverage, the other rooms did not even have 3G or even basic GSM. There was only one corner of the room where I could use my mobile phone.

But of course, they advertised free wifi for the hotel

On the other hand.. The Sheraton in Essen charged different rates for internet access via the tv set and wireless/wired access with your own equipment, if I remember correctly.. As if the tv set wasn't part of the standard room equipment

Anonymous on Apr 9 2008, 14:25