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A rant about rants

Okay, rants are nothing bad in itself. But: A rant in your thoughts or whispered in front of your monitor is useless. Criticism has to be verbalized. Nobody can improve himself on un verbalized rants. So: Whenever you're dissatisfied with Sun, it's essential to tell this to us. Talk with your Service Account manager, talk with your Sales Rep. Tell it to someone at Sun. You can even mail it to me and I will forward it. Or attach it to this blog post via a comment, when it's a more general one. But: Don't simply buy at Dell after you're dissatisfied. Without knowing your criticism, we can't improve.

Posted by Joerg Moellenkamp in English, Oracle at 22:43